**ANUSHA KONCHADA**

20 Terminus Pl NE, Apt 1405, Atlanta, GA, 30305

(C) 623-215-5033 • [anushakonchada@gmail.com](mailto:anushakonchada@gmail.com) • [www.linkedin.com/in/anushakonchada](http://www.linkedin.com/in/anushakonchada)

**EDUCATION**

**CHAITANYA BHARATHI INSTITUTE OF TECHNOLOGY, OSMANIA UNIVERSITY** Hyderabad, India

Bachelor of Engineering, Information Technology *2006 to 2010*

* Ranked amongst the top 3 students at Osmania University

**EXPERIENCE**

**DELOITTE CONSULTING LLP** Hyderabad, India - Atlanta, GA – Cincinnati, OH

***Senior Consultant, Systems Engineering*** *2010 to Present*

* Assessed legacy requirements and architecture to identify future-state business needs and re-engineer the Promotion Exchange Engine (PXE) at a large national retailer. Led the End-to-End regression testing to ensure the timely roll-out of the solution to 2500+ stores and reduce turnaround time between offer ideation and release by 90%.
  + Responsible for the PXE End-to-End regression test suite. Created, maintained and executed over 100 scenarios to validating coupons, offers, and messages
  + Documented business rules for 2 Customer portals and created the End-to-End test suite to reduce production defects by x%. Led the test suite automation to reduce execution cycle time by y%
* Led a 20-member testing team in validating the modernized Claims Intake and Workflow engine as part of a $500MM engagement with a large national Health Plan. Led test planning and daily scrum meetings and streamlined cadences to increase throughput by 25% for the 6000+ test cases across 14 test cycles including regression, SIT, End-to-End, and UAT. Additional responsibilities included:
  + Optimized post-deployment smoke testing processes to reduce cycle execution time by 75%
  + Led the coordination of external system and data provisioning and cross-program defect calls
  + Created a Test Execution Summary report for senior client leadership
* Conducted requirements gathering and feasibility analysis for the modernized reporting engine for a large national life, auto, and property insurance firm. Led workshops with 40+ business and technology SMEs to capture requirements and identify implementation feasibility for 15 reports and downstream feeds. Performed a Proof of Concept to automate data conversions using Selenium
* Led a 60-member automation team and defined the End-to-End testing strategy for the Policy Administration System modernization for an Auto and Property firm. Leveraged Selenium with a CI/CD approach to automated 10K+ test scenarios and reduce execution time by 95%. Served as the Testing and Automation SME and SPOC for the business and systems teams during 11 releases
* Assessed claims operations to identify business requirements for a $500MM platform consolidation and modernization engagement with a national Health Plan. Led workshops with 50+ business and technology SMEs to capture current state operations and identify opportunities for standardization. Created capability maps and process flows to guide implementation prioritization and facilitate stakeholder communication. Additional responsibilities included:
  + Defining business requirements for an enterprise claims workflow solution valued at $30MM. Identified key business processes and external dependencies to provide insights into the future-state operating model
  + Creating a Risk-Based Framework for functional and technical validation by analysing business processes and group/product coverage from a volumetric and financial perspective. Created staffing and pricing models for the testing team based on program delivery scope and schedules
  + Working with business, risk advisory, and technology SMEs to define Business Acceptance Criteria, timelines, and scope of business operations for Production Parallel simulations
* Assessed IT landscape for a Japanese Life Sciences client to drive IT transformation and create a business case to deliver potential annual savings of $31MM. Led global workshops in capturing optimization opportunities, increased efficiencies, reduced cycle-time, and extra time-on-market for the 3-year transformation. Created a capability heat map and reference technology architecture to guide the planning of strategic technology initiatives
* Worked with Technology Strategy leadership to define future-state technology organization model, emerging services, and key partnerships for multiple “Tech Fluency” workshops with CIOs/CTOs from several technology vendors and partners
* Received 3 Applause Awards for client service

**AMAZON.COM** Chester, VA

***Pathways Operations Manager Intern*** *2015*

* Utilized six-sigma framework to design and implement systematic and structural changes, reducing inventory record defects by 10% and saving the fulfilment network $37.5 MM annually.
* Created and conducted behavioural studies to determine most efficient inventory selection and quality control strategies, reducing category of inventory record errors by 25% and saving the facility $1.3MM annually
* Developed labour and inventory tracking models to streamline consolidation efforts and track employee performance

**DELOITTE CONSULTING LLP** Hyderabad, India

***Consultant – Business Technology Analyst, Systems Integration*** *2010 to 2014*

* Led a team of 10 in designing and delivering an Analytics Dashboard for Life Sciences clients. The customizable solution was delivered to 4 Life Sciences clients with annual revenues and assets of $78B+ for $4M+ in contracts
* Led a team of 4 in designing and delivering a Visualization Dashboard for a Deloitte Clinical Portfolio Management offering to facilitate core operations management for multinational Life Sciences clients with annual revenues of $41B+
* Led a team of 3 in designing and developing custom Excel reporting capabilities for Financial Services and Life Sciences clients
* Improved architectural efficiency of financial reporting processes for a religious organization with 16M+ members
* Created automated dashboards for the New Hire Induction and On-Boarding team, generating $50K in savings annually
* Onboarded and mentored campus hires and interns. Provided performance feedback and advised on staffing/hiring decisions
* Received an Outstanding Award, 3 Applause Awards, 2 Spot Awards and a Team Terrific Award

**ADDITIONAL INFORMATION**

* Lead recruiting Point of Contact for Technology Strategy for Emory University at Deloitte
* Organizer for Deloitte’s socializing event, SINS, and New Hire Induction and On-Boarding initiative events
* Interests include reading, soccer, and traveling